Quality Attribute Modeling and Analysis
Outline

• Modeling Architectures to Enable Quality Attribute Analysis
• Quality Attribute Checklists
• Thought Experiments and Back-of-the-Envelope Analysis
• Experiments, Simulations, and Prototypes
• Analysis at Different Stages of the Life Cycle
Modeling Architectures to Enable Quality Attribute Analysis

• Some quality attributes, most notably performance and availability, have well-understood, time-tested analytic models that can be used to assist in an analysis.

• By analytic model, we mean one that supports quantitative analysis. Let us first consider performance.
Performance Models

- Parameters: arrival rate of events, chosen queuing discipline, chosen scheduling algorithm, service time for events, network topology, network bandwidth, routing algorithm chosen
Allocation Model for MVC
Queuing Model for MVC

1. Arrivals
2. View sends requests to Controller
3. Actions returned to View
4. Actions returned to model
5. Model sends actions to View
Parameters

• To solve a queuing model for MVC performance, the following parameters must be known or estimated:
  – The frequency of arrivals from outside the system
  – The queuing discipline used at the view queue
  – The time to process a message within the view
  – The number and size of messages that the view sends to the controller
  – The bandwidth of the network that connects the view and the controller
  – The queuing discipline used by the controller
  – The time to process a message within the controller
  – The number and size of messages that the controller sends back to the view
  – The bandwidth of the network from the controller to the view
  – The number and size of messages that the controller sends to the model
  – The queuing discipline used by the model
  – The time to process a message within the model
  – The number and size of messages the model sends to the view
  – The bandwidth of the network connecting the model and the view
Cost/benefit of Performance Modeling

• Cost: determining the parameters previously mentioned

• Benefit: estimate of the latency

• The more accurately the parameters can be estimated, the better the predication of latency.

• This is worthwhile when latency is important and questionable.

• This is not worthwhile when it is obvious there is sufficient capacity to satisfy the demand.
Availability Modeling

• Another quality attribute with a well-understood analytic framework is availability.

• Modeling an architecture for availability—or to put it more carefully, modeling an architecture to determine the availability of a system based on that architecture—is a matter of determining the failure rates and the recovery times of the components.

• Just as for performance, to model an architecture for availability, we need an architecture to analyze.

• Suppose we want to increase the availability of a system that uses the Broker pattern, by applying redundancy tactics.
Availability Modeling

• Three different tactics for increasing the availability of the broker are:
  – active redundancy (hot spare)
  – passive redundancy (warm spare)
  – spare (cold spare).
Making Broker More Available
Applying Probabilities to Tactics

• Using probabilities to model different tactics
  – When two events A and B are independent, the probability that A or B will occur is the sum of the probability of each event: \[ P(A \text{ or } B) = P(A) + P(B). \]
  – When two events A and B are independent, the probability of both occurring is \[ P(A \text{ and } B) = P(A) \cdot P(B). \]
  – When two events A and B are dependent, the probability of both occurring is \[ P(A \text{ and } B) = P(A) \cdot P(B|A), \] where the last term means “the probability of B occurring, given that A occurs.”

© Len Bass, Paul Clements, Rick Kazman, distributed under Creative Commons Attribution License
Passive Redundancy

• Assume
  – failure of a component (primary or backup) is independent of the failure of its counterpart
  – assume failure probability of both is the same: \( P(F) \)

• Then probability that both will fail is: \( 1 - P(F)^2 \)

• Can also estimate probability of failure given other tactics.

• Then given a cost of implementing appropriate tactic we can do cost/benefit analysis
## Calculated Availability for an Availability-Enhanced Broker

<table>
<thead>
<tr>
<th>Function</th>
<th>Failure Severity</th>
<th>MTBF (Hours)</th>
<th>MMTR (Seconds)</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Active Redundancy (Hot Spare)</td>
<td>Passive Redundancy (Warm Spare)</td>
<td>Spare (Cold Spare)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>5</td>
<td>5</td>
<td>300</td>
<td></td>
</tr>
<tr>
<td>Hardware</td>
<td>1</td>
<td>250,000</td>
<td>30</td>
<td>30</td>
<td>30</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>50,000</td>
<td>5</td>
<td>5</td>
<td>300</td>
<td></td>
</tr>
<tr>
<td>Software</td>
<td>1</td>
<td>50,000</td>
<td>30</td>
<td>30</td>
<td>30</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>10,000</td>
<td>0.9999998</td>
<td>0.999990</td>
<td>0.9994</td>
<td></td>
</tr>
<tr>
<td>Availability</td>
<td></td>
<td></td>
<td>0.9999998</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

© Len Bass, Paul Clements, Rick Kazman, distributed under Creative Commons Attribution License
# Maturity of Quality Attribute Models

<table>
<thead>
<tr>
<th>Quality Attribute</th>
<th>Intellectual Basis</th>
<th>Maturity / Gaps</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Availability</strong></td>
<td>Markov models; Statistical models</td>
<td>Moderate maturity in the hardware reliability domain, less mature in the software domain. Requires models that speak to state recovery and for which failure percentages can be attributed to software.</td>
</tr>
<tr>
<td><strong>Interoperability</strong></td>
<td>Conceptual framework</td>
<td>Low maturity; models require substantial human interpretation and input.</td>
</tr>
<tr>
<td><strong>Modifiability</strong></td>
<td>Coupling and cohesion metrics; Cost models</td>
<td>Substantial research in academia; still requires more empirical support in real-world environments.</td>
</tr>
<tr>
<td><strong>Performance</strong></td>
<td>Queuing theory; Real time scheduling theory</td>
<td>High maturity; requires considerable education and training to use properly.</td>
</tr>
<tr>
<td><strong>Security</strong></td>
<td>No architectural models</td>
<td></td>
</tr>
<tr>
<td><strong>Testability</strong></td>
<td>Component Interaction Metrics</td>
<td>Low maturity; little empirical validation.</td>
</tr>
<tr>
<td><strong>Usability</strong></td>
<td>No architectural models</td>
<td></td>
</tr>
</tbody>
</table>
Quality Attribute Checklists

• A quality attribute checklist provides a means of:
  – Checking requirements. Do the requirements capture all of the nuances of a particular quality attribute?
  – Auditing. Does the design satisfy all of the aspects necessary for a certification process.
Security Checklists

• Security checklists are common.
  – Vendors who accept credit cards should conform to the PCI (Personal Credit Information) standard
  – Electricity producers have security checklists to prevent attacks on critical infrastructure

• Checklists have both:
  – Product requirements. E.g. the PCI checklist states that the security code on the back of the credit card should never be stored.
  – Process requirements. E.g. patches should be applied promptly and there should be someone who has the organizational responsibility to ensure that they are.
Thought Experiments

• A thought experiment is mentally or verbally working through a particular scenario.
  – Commonly done by the architect during design to explore alternatives.
  – Also done during evaluation/documentation to convince third parties of the wisdom of particular design choices
Thought Experiment Steps

• Enumerate the steps of a use case
• At each step, ask {yourself, the architect}
  – What mechanism is being implemented to support the achievement of which particular quality requirement?
  – Does this mechanism hinder the achievement of other quality attribute requirements?
• Record problems for later deeper analysis or prototype building
Back-of-the-Envelope Analysis

• Analysis does not need to be precise or detailed.

• Rough analysis serves for many purposes. E.g. “the volume of traffic generated by this source should be well within the bounds handled by modern infrastructure”

• Only do deeper analysis for questionable areas or important requirements.
Experiments, Simulations, and Prototypes

• Many tools can help perform experiments to determine behavior of a design
  – Request generators can create synthetic loads to test scalability
  – Monitors can perform non-intrusive resource usage detection.

• These depend on having a partial or prototype implementation.
  – Prototype alternatives for the most important decisions
  – If possible, implement prototype in a fashion so that some of it can be re-used.
  – Fault injection tools can induce faults to determine response of system under failure conditions.
Simulations

• Event based simulators exist that can be used to simulate behavior of system under various loads
  – Must create the simulation.
  – Must have a variety of different loads and responses to check for.
Analysis During Requirements and Design

• Different types of analysis are done at different stages of the life cycle

• Requirements:
  – Analytic models/back of the envelope analysis can help capacity planning
  – Checklists can help ensure capture correct set of requirements

• Design:
  – Prototypes can help explore design options
  – Analytic models or simulation can help understand potential bottlenecks
  – Checklists can help determine if used a correct mechanism
Analysis During Implementation or Fielding

• Experiments and synthetic load tests can be used during the implementation process or after fielding

• Monitors can be used after fielding to determine actual behavior and find bottlenecks.
## Analysis at Different Stages of the Lifecycle

<table>
<thead>
<tr>
<th>Life-Cycle Stage</th>
<th>Form of Analysis</th>
<th>Cost</th>
<th>Confidence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requirements</td>
<td>Experience-based analogy</td>
<td>Low</td>
<td>Low-High</td>
</tr>
<tr>
<td>Requirements</td>
<td>Back-of-the-envelope</td>
<td>Low</td>
<td>Low-Medium</td>
</tr>
<tr>
<td>Architecture</td>
<td>Thought experiment</td>
<td>Low</td>
<td>Low-Medium</td>
</tr>
<tr>
<td>Architecture</td>
<td>Checklist</td>
<td>Low</td>
<td>Medium</td>
</tr>
<tr>
<td>Architecture</td>
<td>Analytic Model</td>
<td>Low-Medium</td>
<td>Medium</td>
</tr>
<tr>
<td>Architecture</td>
<td>Simulation</td>
<td>Medium</td>
<td>Medium</td>
</tr>
<tr>
<td>Architecture</td>
<td>Prototype</td>
<td>Medium</td>
<td>Medium-High</td>
</tr>
<tr>
<td>Implementation</td>
<td>Experiment</td>
<td>Medium-High</td>
<td>Medium-High</td>
</tr>
<tr>
<td>Fielded System</td>
<td>Instrumentation</td>
<td>Medium-High</td>
<td>High</td>
</tr>
</tbody>
</table>
Summary

• Analysis is always a cost/benefit activity
  – Cost is measure of creating and executing the analysis models and tools
  – Benefit depends on
    • Accuracy of analysis
    • Importance of what is being analyzed

• Analysis can be done through
  – Models for some attributes
  – Measurement
  – Thought experiments
  – Simulations
  – Prototypes