

Please add your comments about any item. Include any additional criteria you feel should be addressed.

The following ratings refer to Shneiderman's five "Measurable human factors goals", or *criteria*. First, determine the importance. Rank the criteria on a scale of 1 to 5, with 1 being the most important criterion and 5 being the least important (a *total ordering*). Second, give the software two ratings - Goal and Actual. The first rating, Goal, is what you think this application's goals **should** be. The second, Actual, is what the software **achieves**. Use time units for questions 1 and 2. Use the scales provided for questions 3, 4, and 5, with the rating being in terms of **importance**, that is, **Low** means not important and **Very High** means very important.

Num	Criteria	Importance					Goal				Actual			
		Most		Least										
		1	2	3	4	5	Time				Time			
1	Time to <b>learn</b>													
2	Speed of <b>performance</b>													
							Low	Mod	High	Very High	Low	Mod	High	Very High
3	Avoiding user <b>errors</b>													
4	<b>Retention</b> over time													
5	Subjective <b>satisfaction</b>													

The following questions are designed to establish a thoughtful evaluation of a user interface. Answer the questions on a scale of 1 to 5, where 1 is a strong no, 5 is a strong yes, and 3 is neutral. If the question does not apply, mark "N/A." Support your answers in your written report. In particular, any questions that get a "1" or a "5" should be discussed explicitly in your writeup. You can answer questions 18 and 19 in the space provided or in your writeup.

Num	Question	Score					
		No		Neutral		Yes	
		1	2	3	4	5	N/A
6	Is the terminology consistent?						
7	Is the terminology appropriate?						
8	Is the terminology in the user's vocabulary?						
9	Are the instructions consistent?						
10	Do the instructions accurately describe the task?						
11	Do the display layouts simplify the tasks?						
12	Is it easy to customize the interface?						
13	Is the sequence of displays appropriate?						
14	Are the error messages helpful?						
15	Is the online help consistent and useful?						
16	Is it easy to correct errors?						
17	Is the hardware appropriate?						

Num	Comment
18	What specific suggestions do you have to improve this interface?
19	What specific things did you like about this interface?

Num	Overall	Score				
		Trash	Poor	OK	Good	Smash
20	<b>What is your overall assessment?</b>					

*MS Word thanks to Dave Schlosnagle, January 2009*